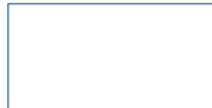
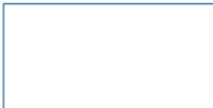
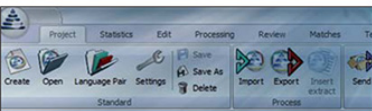


Transit/TermStar NXT

Modifying hardware/operating system of your computer



Valid from Version 2013-09. This document is valid as of Transit NXT Service Pack 7.
Service Pack 7 Transit is being continuously further developed. You can find current Service Packs, installation instructions, user documentation and accessories on our website in the following area: ⇒ ["Downloads | Transit & TermStar NXT"](#)

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Modifying hardware/ operating system of your computer

In this document, you will find out how to update the licence for Transit/TermStar. You are in the right place if you use Transit/TermStar with a standalone licence and want to replace essential hardware components on your computer or want to install a new operating system.

What you should know here

Modifying hardware components or the operating system

If you replace hardware components on the computer on which you have installed Transit/TermStar or if you install a new operating system, this changes essential characteristics of the computer.

The previous activation key is no longer valid; you have to transfer the licence from the “previous” computer to the modified computer (i.e. to the computer that has the new hardware components or newly installed operating system).

Before replacing the hardware components or before installing the new operating system, you must deactivate Transit/TermStar on the “previous” computer (⇒ ["Deactivating Transit/TermStar"](#), page 6).

After replacing the components or after installing the operating system, you can reactivate Transit/TermStar on the modified computer: You log in to the Activation Center, update the licence and thus generate a new activation key. To do this, use the removal key that you received when deactivating Transit/TermStar on the previous computer. You can use the new activation key to activate Transit/TermStar (⇒ ["Updating the licence"](#), page 8).

- Activation key and Activation Center** To be able to work with Transit/TermStar beyond the 30-day activation period, you must activate Transit/TermStar on your computer. To do this, you require an “activation key”, which ensures that your Transit licence can only be used on your computer. You generate the activation key yourself in the “Activation Center”. It is displayed there as the “Activation code”.
- Site Code and Machine ID** “Site Code” and “Machine ID” are two codes which Transit/TermStar displays individually for your computer. You require these codes in the Activation Center in order to generate the activation key for the Transit/TermStar installation on your computer.
- Removal key** Transit/TermStar creates a removal key if you deactivate Transit/TermStar. You can use the removal key in the Activation Center to release the licence that is no longer required. It is requested here as a “Removal code”.
- Licence number and activation key** Do not mix up the licence number and activation key:
- ▲ The licence number can be found in the e-mail containing the licence information that you received from STAR. You require the licence number in order to install Transit/TermStar. The licence number defines the product versions, additional functions and optional filters that you have purchased. For time-limited licences, the licence number also includes the period of time in which you can use Transit/TermStar.
 - ▲ You generate the activation key yourself in the Activation Center. You require the activation key to activate Transit/TermStar. The key links the purchased licence to your computer.

Deactivating Transit/TermStar

In this chapter, you will find out how to deactivate Transit/TermStar. You are in the right place if you want to replace hardware components or install a new operating system.

What you should know here

Before you change essential characteristics on your computer, you must first deactivate Transit/TermStar. When you do this, Transit/TermStar generates a removal key that you can use to update the licence after making changes to the computer.

Tips for deactivating

Take advantage of other users' experiences by following these tips:



If you have multiple licences: Note down the activation key in advance

In the Activation Center, it may be difficult to recognise which of your licences belongs to the deactivated Transit/TermStar installation. As a result, it may become complicated to update the correct licence.

Therefore, note down a part of the activation key before the deactivation or take a screenshot of the **Information about Transit NXT** window and print this out.

It is even better if a comprehensible comment about the user of the licence has been entered in the Activation Center during the activation. The **Note** field in the Activation Center is provided for precisely this purpose.




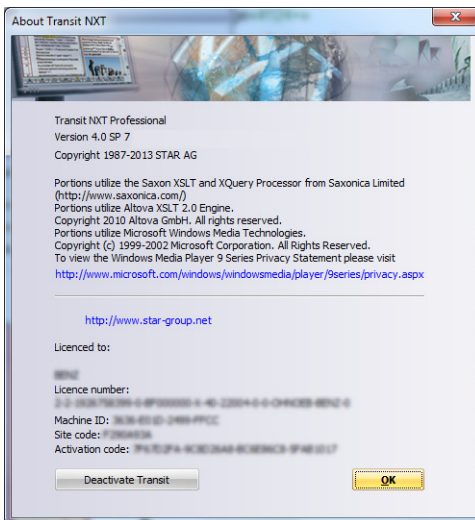
Keeping the removal key safe

If you do not have a removal key, you cannot activate and permanently use Transit/TermStar after you have replaced the hardware components or installed the new operating system.

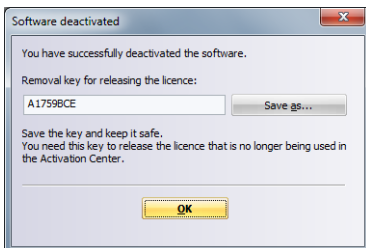
You should therefore save the removal key in a file and print it out. Remember to copy the file to an external data medium before you no longer have any access to your previous computer.

Carrying out the deactivation Deactivate Transit/TermStar as follows:

- 1 Start Transit/TermStar.
- 2 Click on the information symbol  to the right in the ribbon bar.
Transit/TermStar displays the following window:



- 3 Click on **Deactivate Transit**.
Transit/TermStar displays the following message:
Are you sure you want to deactivate the software?
- 4 Confirm the message by clicking on **Yes**.
Transit/TermStar displays the removal key that you can use to release the licence in the Activation Center.



- 5 Click on **Save as**.

Transit/TermStar suggests that you save the removal key in the `STARRemovalKey.txt` file in the `My Documents` folder. Confirm this file or define another file.

Ensure that you can find the file again when you require the removal key.

We recommend that you also print out the removal key or take a note of it.

- 6 Select **OK** to close the **Software deactivated** window.
- 7 Close the **About Transit NXT** window by clicking on **OK**.

Transit/TermStar is now deactivated. You can use the removal key to update the licence in the Activation Center after you have replaced the hardware components or installed the new operating system. You must therefore make sure that you do not lose the removal key.

Updating the licence

In this chapter, you will find out how to update your licence and thus create a new activation key. You are in the right place if you have deactivated Transit/TermStar and then replaced essential hardware components or installed a new operating system.

What you need here To update the licence, you require the following:

▲ Removal key

Transit/TermStar creates a removal key when you deactivate Transit/TermStar on your previous computer (⇒ ["Deactivating Transit/TermStar"](#), page 6). You require the removal key to release the licence in the Activation Center.

If you can no longer find the removal key, look for the `STARRemovalKey.txt` file in the `My Documents` folder. Transit/TermStar suggested this file during the deactivation. If you confirmed this suggestion, you will find the removal key in this folder.

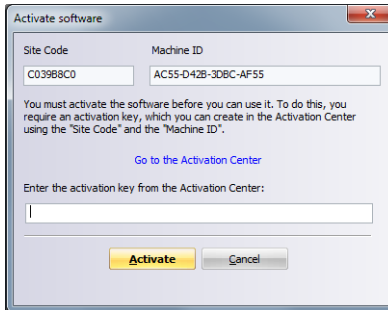
▲ Login details for the Activation Center

To log in to the Activation Center, you must enter your login details. You can find your login details in the e-mail containing the licence information that you received from STAR.

If you have changed the password, use the new password. If you have forgotten your password, you can have it sent to you by e-mail (⇒ ["Forgotten your password?"](#), page 12).

Carrying out the activation To update the licence, proceed as follows:

- 1 Start Transit/TermStar on the modified computer.
Transit/TermStar displays the following window:



- 2 Open the Activation Center.

Click on **Go to the Activation Center** or open the Activation Center in your browser (<http://activate.star-group.net>).

Your browser displays the login page of the Activation Center:



- 3 Enter your login details (**Username** and **Password**) for the Activation Center (⇒ "[Login details for the Activation Center](#)", page 8).

Select **Login**.

- 4 Click on **Orders** in the page header of the Activation Center.

The Activation Center displays your orders and licences:



The Activation Center displays how many licences are available for each product.

In our example (first line): Three licences for Transit NXT Professional

- In the line for the product that you want to use, click on **licenses**.

The Activation Center displays the licences that are already in use:

STAR ACTIVATION CENTER

Logged as: [username] Account Orders Log out

This is the list of your active orders. Please click on "licenses" button to view licenses for selected order.

licenses	OrderID	Program name	Date	Licenses	Payment type
licenses	DBCEFBAS	Transit NXT Professional	18/12/2008	3	
licenses		MindReader	04/07/2011	3	
licenses		Transit NXT Freelance Pro	06/07/2011	3	

Status: 2 of 3 licenses currently activated for this order.

	Site code	Machine ID	Activation code	Note	Date
	DBCEFBAS	0D6C-BF61-61F2-6059	4B16984A-05E65A8C-9BEEFAD7-51B5A90F		01/07/2011
	0105D508	2034-DF69-7AF3-D1B4	380A7838-CCE3ACCC-3741ED46-F26867C9-TS31		17/08/2011

- In the line for the licence that you want to update, click on the symbol.

The Activation Center displays additional fields:

STAR ACTIVATION CENTER

Logged as: [username] Account Orders Log out

This is the list of your active orders. Please click on "licenses" button to view licenses for selected order.

licenses	OrderID	Program name
licenses	DBCEFBAS	Transit NXT Professional
licenses		MindReader
licenses		Transit NXT Freelance Pro

Status: 2 of 3 licenses currently activated for this order.

Site code	Machine ID	Activation code	Note	Date
DBCEFBAS	0D6C-BF61-61F2-6059	4B16984A-05E65A8C-9BEEFAD7-51B5A90F		01/07/2011
0105D508	2034-DF69-7AF3-D1B4	380A7838-CCE3ACCC-3741ED46-F26867C9-TS31		17/08/2011

Software deactivated window:

You have successfully deactivated the software.
 Removal key for releasing the license:
 A1798CE
 Save the key and keep it safe. You need this key for releasing a license that is no longer being used in the Activation Center.
 OK

Activate software window:

Site Code: 0105D508 Machine ID: 2034-DF69-7AF3-D1B4
 You can use the software without activation for another 30 days.
 To continue to use the software, you must activate it within the next 30 days. To do this, you require an activation key, which you can create in the Activation Center using the "Site code" and the "Machine ID".
 Go to the Activation Center
 Enter the activation key from the Activation Center:
 [Text field]
 Activate Cancel

Update license window:

Site code: [Text field] Machine ID: [Text field] Note: [Text field]
 Removal code: [Text field] I don't have valid removal code.
 Update license Status: Please set required activation information.

- In the **Removal code** field, enter the removal key that you received when deactivating on the previous computer (⇒ *"Deactivating Transit/TermStar"*, page 6).

In the **Site Code** and **Machine ID** fields, enter the codes, which Transit/TermStar displays in the **Activate software** window on the modified computer.

In the **Note** field, enter a comment so that you can subsequently track on which computer this licence is being used (e.g. name of the user).

8 Click on **Update license**.

The yellow highlighted line displays the activation key in the **Activation code** column.

STAR ACTIVATION CENTER

Logged as: [User] Account Orders

This is the list of your active orders. Please click on "Licenses" button to view details.

OrderID	Program name	Activation code	Note	Date
licenses	Transit NXT Professional	48169B47-05E65A8C-98EEFAD7-51B5A90F		01/07/2011
licenses	MindReader			
licenses	Transit NXT Freelance Pro	380A7B38-CCE3ACCC-3741ED46-F26867C9		06/07/2011

Status: 2 of 3 licenses currently activated for this order.

Site code	Machine ID	Activation code	Note	Date
DBCEFBAS	0D6C-BF61-61F2-6059	48169B47-05E65A8C-98EEFAD7-51B5A90F		01/07/2011
0105D508	2034-DF69-7AF3-D1B4	380A7B38-CCE3ACCC-3741ED46-F26867C9	TS31	17/08/2011

Activate software dialog box:

Site Code: 0105D508 Machine ID: 2034-DF69-7AF3-D1B4

You can use the software without activation for another 30 days.

To continue to use the software, you must activate it within the next 30 days. To do this, you require an activation key, which you can create in the Activation Center using the "Site Code" and the "Machine ID".

Go to the Activation Center

Enter the activation key from the Activation Center:

380A7B38-CCE3ACCC-3741ED46-F26867C9

Buttons: Activate, Cancel

9 Enter the activation key in Transit/TermStar in the **Activate software** window:

- Select the activation key in the Activation Center and copy this to the clipboard (CTRL+C).
- Copy the activation key from the clipboard in Transit/TermStar to the **Enter the activation key from the Activation Center** field (CTRL+V).

10 Click on **Activate**.

Transit/TermStar displays the following message:

Transit NXT

IMPORTANT: When is deactivation necessary?

You have to deactivate this product again if you:

- want to use the licence for this product on another computer,
- want to replace integral hardware components,
- want to replace the operating system on your computer.

Deactivating the product creates a removal key. You need this removal key to reactivate the software on your new computer.

OK

11 Read through the message carefully and select **OK** to confirm.

Transit/TermStar is now activated on the modified computer, meaning that you can work without restrictions.

12 Log out of the Activation Center. To do this, click on **Log out**.

Forgotten your password?

If you have forgotten your password for the Activation Center, you can have it sent to you:

- 1 In the log-in window, click on **Forgot password?**.

The Activation Center displays the following window:



The screenshot shows the STAR Activation Center interface. At the top left is the STAR logo, and to its right is the text 'ACTIVATION CENTER'. Below this is a horizontal bar. The main heading is 'Forgot your password?' followed by the instruction: 'Please enter your username and e-mail address, then click: "Send password" button.' There are two input fields: 'Username:' and 'Email:'. Below the 'Email:' field is a red button labeled 'Send password'. At the bottom left, there is a link that says 'back to login page'.

- 2 Enter the user name and e-mail address with which you are registered at STAR.
 - You can find the user name in the e-mail containing the licence information that you received from STAR.
 - The registered e-mail address is the address to which the licence information was sent.
- 3 Click on **Send password**.

The Activation Center sends the password to the e-mail address that you entered. If you do not receive the e-mail immediately, check your spam folder in case the e-mail has been sent there.

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